

Important Announcement: File Your Taxes Early to Avoid a Delay!

The Kentucky Department of Revenue is transitioning to a new integrated tax system and launching a new business tax portal called MyTaxes. The launch of these new systems will indirectly affect individual income tax filers.

The Kentucky Department of Revenue will have a temporary pause in operations during our system transition period beginning February 26, 2025. If you anticipate a refund and would like it promptly, we recommend filing as soon as possible. The temporary operations pause will begin on February 26, 2025 and should last between 2-3 weeks as our teams transition from the old systems to the new ones.

You can view more information about the announcement and implications for individual income tax filers by visiting our website.

Learn More

You are receiving this email because you filed individual income taxes in Kentucky. This message is the first of four messages you will be receiving to inform you of our recommendation to file early, and to remind you of our temporary pause in operations during the system transition period. If you also own a business, you will receive the announcement, instructions, and login credentials separately.





Visit our websites: Revenue.ky.gov | TaxAnswers.ky.gov