



## KENTUCKY DEPARTMENT OF REVENUE



The Kentucky Department of Revenue is part of  
the Finance & Administration Cabinet

The Kentucky Department of Revenue is transitioning to a new integrated tax system and launching a new business tax portal called MyTaxes. The launch of these new systems will indirectly affect individual income tax filers. Due to these system transitions, the Kentucky Department of Revenue will have a temporary pause in operations from February 26 to March 14, where staff will not be able to process returns or issue refunds.

Kentuckians can file individual income tax returns at any point from today, January 27, to the deadline on April 15. **If you anticipate a refund, we recommend filing as soon as possible to avoid a delay in receiving it due to DOR's two-week operations pause.**

You can view more information about the announcement and its implications for individual income tax filers by visiting our website.

[Learn More](#)

This email is sent to you because you filed individual income taxes in Kentucky. This message is the second of four messages to inform you of our recommendation to file early and remind you of our temporary pause in operations during the system transition period. If you also own a business, you will receive the announcement, instructions, and login credentials separately in March.



The Kentucky Department of Revenue is part of  
the Finance & Administration Cabinet

# TEAM KENTUCKY®

FINANCE AND  
ADMINISTRATION CABINET

Visit our websites:

[Revenue.ky.gov](http://Revenue.ky.gov) | [TaxAnswers.ky.gov](http://TaxAnswers.ky.gov)

[Unsubscribe](#) | [Help](#)