



KENTUCKY DEPARTMENT OF
REVENUE



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Mark Your Calendar for a Temporary Operations Pause

The Kentucky Department of Revenue must pause operations for two weeks to prepare for the launch of a new business tax portal on March 14. From February 26 to March 14, many of the department's systems will be unavailable. Phone lines will still be open, but our ability to access system data will be limited.

Business taxpayers should log in to OneStop to print historical data to ensure easy access in the future.

We appreciate your patience and understanding as we work to improve the taxpayer experience. To read more about the launch, visit our website.

[Learn More](#)

Still have questions?

[Email the Customer Contact Center](#)

Beginning February 3, you can call the Customer Contact Center at [\(502\) 764-5555](tel:5027645555).

**Please note that the phone number is not in service until that date.*



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**TEAM
KENTUCKY**

FINANCE AND
ADMINISTRATION CABINET

Visit our websites:

Revenue.ky.gov | TaxAnswers.ky.gov

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