



KENTUCKY DEPARTMENT OF  
**REVENUE**



The Kentucky Department of Revenue is part of  
the Finance & Administration Cabinet

## Mark Your Calendar for a Temporary Operations Pause

The Kentucky Department of Revenue will temporarily [pause operations](#) for two weeks beginning on February 26 to prepare to launch a new business tax portal, MyTaxes, on March 14. We appreciate your patience during this important transition.

### Print your prior year tax return information from OneStop

As of 5 p.m. ET on February 26, OneStop will no longer be available. When operations resume on March 14, business tax filers will utilize the new business tax portal, MyTaxes.

**Please ensure your email address and contact information are updated in OneStop and print any historical return data from OneStop that you want to save.**

Beginning on February 26, you will not be able to access these records in OneStop.\*

[Login to OneStop](#)

\*Beginning February 26, 2025, the Department of Revenue will archive historical return data from OneStop, and business taxpayers will need to contact our office to access their files. The retrieval process will be lengthy, so print your data now to ensure timely access.

You are receiving this email because you previously paid Kentucky business taxes in OneStop. This is the third of seven messages to inform you of the new system and provide answers to frequently asked questions. You will receive your new login credentials from the Kentucky Department of Revenue by March 14, 2025.



The Kentucky Department of Revenue is part of  
the Finance & Administration Cabinet

**TEAM  
KENTUCKY**

FINANCE AND  
ADMINISTRATION CABINET

Beginning February 3, you can call our Customer Contact Center with questions, at [502-764-5555](tel:502-764-5555) or email us at [portalhelp@ky.gov](mailto:portalhelp@ky.gov).

Visit our websites:

[Revenue.ky.gov](http://Revenue.ky.gov) | [TaxAnswers.ky.gov](http://TaxAnswers.ky.gov)  
[Unsubscribe](#) | [Help](#)