

Optional Okta Verify App

The Kentucky Department of Revenue is adding the **Okta Verify** app as a new, optional way to keep your account secure with multi-factor authentication (MFA).

Beginning **November 1, 2025**, you can choose to use Okta Verify when signing in to your account. Okta Verify is a free mobile application that you download to your smartphone. When you log in:

- You will still enter your usual username and password.
- Then, for added protection, you can either:
 - o Receive a verification code by email (the way you do today), or
 - Approve a notification or enter a code from the Okta Verify app on your phone.

Okta Verify works like a digital "key" on your phone that confirms it's really you logging in. This extra step helps protect your personal data and tax information, even if someone else knows your password.

Thank you for helping us keep your account secure!





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Revenue.ky.gov | TaxAnswers.ky.gov

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