



KENTUCKY DEPARTMENT OF
REVENUE



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Reminder: Temporary Operations Pause is Approaching

Mark your calendar for the Kentucky Department of Revenue's temporary operations pause from February 26 to March 14, 2025. During this time, we will be unable to process tax returns as we prepare to launch a new business tax portal, My Taxes, as well as a new internal, integrated tax system.

How will the pause affect individual taxpayers?

Individual taxpayers can file returns during the operations pause. Return acknowledgements and refund processing will be paused beginning February 26 and will resume on March 14.

[Learn More](#)



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**TEAM
KENTUCKY**

FINANCE AND
ADMINISTRATION CABINET

You can call our Customer Contact Center with questions,
at [502-764-5555](tel:502-764-5555) or email us at portalhelp@ky.gov.

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