



KENTUCKY DEPARTMENT OF
REVENUE



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Temporary Operations Pause Starts Soon

As a reminder, **OneStop will no longer be available, beginning 5 p.m. E.T. on Wednesday, February 26, 2025.** The Department of Revenue will have limited operations available from February 26 to March 14, while the team makes the transition to the new business tax portal, MyTaxes, which launches on March 14.

Please ensure your email address and contact information are updated in OneStop and print any historical return data from OneStop that you want to save.

[Login to OneStop](#)

Beginning Wednesday, February 26, 2025, the Department of Revenue will archive historical return data from OneStop and you will not be able to access these records in OneStop. Business taxpayers will need to contact our office to access their files. The retrieval process will be lengthy, so **print your data** now to ensure timely access.

You are receiving this email because you previously paid Kentucky business taxes in OneStop. This is the fourth of seven messages to inform you of the new system and provide answers to frequently asked questions. You will receive your new login credentials from the Kentucky Department of Revenue by March 14, 2025.



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

**TEAM
KENTUCKY**

FINANCE AND
ADMINISTRATION CABINET

You can call our Customer Contact Center with questions,
at [502-764-5555](tel:502-764-5555) or email us at portalhelp@ky.gov.

Visit our websites:

Revenue.ky.gov | TaxAnswers.ky.gov
[Unsubscribe](#) | [Help](#)