



KENTUCKY DEPARTMENT OF REVENUE



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Answers to Your MyTaxes Questions

MyTaxes, the new portal for business tax filers, is now available. For immediate answers to your MyTaxes questions, please [visit our website](#). You will find answers to the questions below, plus MyTaxes Quick Reference Guides and Videos.

[Find Answers Faster](#)

- How do I get my login information for MyTaxes?
- How do I reset my MyTaxes password?
- What is my username? Am I able to change my username?
- What user type should I select when creating an account?
- When filing a Sales and Use tax return, which form do I select?
- Will there be assessments for tax returns due in March, but filed and paid late due to the system implementation?
- Which business tax types can be found in MyTaxes?
- Which business tax types have transitioned to MyTaxes?
- What are the benefits of MyTaxes?
- Is my tax account ID changing due to the new MyTaxes system?
- Can I file returns through MyTaxes on my phone?

Due to high call volume, there are higher than normal wait times for our Customer Contact Center. To get assistance more quickly, we encourage you to visit the FAQs first. If you still require further assistance after checking the FAQs, we appreciate your patience as we work to respond as quickly as possible.

Still Have Questions?

Call the Customer Contact Center at [\(502\) 764-5555](tel:5027645555).



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

TEAM KENTUCKY

FINANCE AND
ADMINISTRATION CABINET

Visit our websites:

Revenue.ky.gov | TaxAnswers.ky.gov

[Unsubscribe](#) | [Manage Preferences](#) | [Help](#)