



W2 / 1099 Registration Process for the New Tax Portal

The Kentucky Department of Revenue has launched the new business tax portal, MyTaxes.ky.gov. The new MyTaxes portal replaces Web Filing for W2s, OneStop, and the Withholding Returns and Payment System (WRAPS) used by bulk filers.

We are here to assist transmitters of W2s and 1099s as you set up new user accounts. The steps to create and register a new account are listed below.

Step 1: Create a New User Account

Navigate to MyTaxes.ky.gov and create a new user account, called a MyTaxes Transmitter Account, by following the [instructions in this guide](#).

Important: Make sure that you select the user type of "Transmitter" as stated in the guide. A "Taxpayer" user type is a different role from "Transmitter". Do not select "Taxpayer" user type for W2 and 1099 submission access.

If you have previously created a taxpayer account, please do not use the same username.

[How To Guide](#)

Step 2: Send Kentucky Department of Revenue Your New Username

Once you have created a MyTaxes Transmitter Account, please:

- Email portalhelp@ky.gov.
- **Important note:** Use the subject line "W2 / 1099 Transmitters".
- Provide your new username in the email body.

Step 3: Kentucky Department of Revenue Will Confirm Access

Kentucky Department of Revenue staff will then set up and authorize your transmitter account so you are able to transmit. You will receive a reply from portalhelp@ky.gov to confirm your transmitter access has been granted.

Have Questions?

[Email the Customer Contact Center.](#)

Call the Customer Contact Center at [\(502\) 764-5555](tel:5027645555).





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