



KENTUCKY DEPARTMENT OF
REVENUE



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Mark Your Calendar for the Upcoming Operations Pause

The Kentucky Department of Revenue (KY DOR) is continuing a multi-year upgrade to our tax system to improve data security and provide faster and more efficient customer service. KY DOR will temporarily pause operations for the next phase of our tax system update beginning August 5, 2026. KY DOR systems and online tax portals will be unavailable during the upgrade from August 5–13, 2026. KY DOR intends to resume normal operations on Friday, August 14, 2026.

During the operations pause, KY DOR staff will only be able to provide limited assistance, as they will not have access to view taxpayer information.

Most individual income taxpayers will not be impacted by this pause, but if you have any pending tax-related tasks, we encourage you to complete those before August 5, 2026.

Thank you for your patience and cooperation during this scheduled system upgrade. You can view more information by visiting our website.

[Visit the Website for Details](#)

You are receiving this email because you filed individual income taxes in Kentucky. This message is the first of four messages you will receive to remind you of our temporary operations pause during the system upgrade. If you also own a business, you will receive a separate email with more information.



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**TEAM
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