



Important Updates to How You File Your Business Taxes

The Kentucky Department of Revenue (KY DOR) is continuing a multi-year upgrade to our tax system to improve data security and provide faster and more efficient customer service.

Our records indicate that you remit one or more of the following tax types:

- Insurance
- Health Care Provider and Ground Ambulance Provider

These tax types were previously filed on paper. Beginning August 14, 2026, they must be filed electronically through the MyTaxes online portal.

If You Have Used MyTaxes Previously

If you have used MyTaxes before, simply [log in](#) as usual. Beginning August 14, 2026, these tax types will be available within your MyTaxes account. You will need to log in to your MyTaxes account and link your business to access these records.

If You Have Not Used MyTaxes Previously

You will need to create a [MyTaxes](#) account and link your business to access these records.

User guides to assist you with this process are available below. The Customer Contact Center will be available at [502-764-5555](tel:502-764-5555) to assist with MyTaxes questions beginning August 14, 2026.

[View User Guides](#)

KY DOR Temporary Operations Pause

KY DOR will temporarily pause operations during this next phase of our tax system update from August 5-13, 2026. During this time, KY DOR systems and online tax portals, including MyTaxes, will be unavailable. KY DOR staff will only be able to provide limited assistance, as they will not have access to view taxpayer information. KY DOR intends to resume normal operations on Friday, August 14, 2026.

