



KENTUCKY DEPARTMENT OF **REVENUE**



The Kentucky Department of Revenue is part of
the Finance & Administration Cabinet

Reminder: Temporary Operations Pause Coming in August

As a reminder, the Kentucky Department of Revenue (KY DOR) is continuing a multi-year upgrade to our tax system to improve data security and provide faster and more efficient customer service. KY DOR will temporarily pause operations for the next phase of our tax system update beginning August 5, 2026.

During the operations pause from August 5-13, 2026, KY DOR systems and online tax portals will be unavailable. Please note that, during this time period, KY DOR staff will only be able to provide limited assistance, as they will not have access to view taxpayer information. Therefore, we encourage you to complete any pending tax-related tasks as soon as possible.

KY DOR intends to resume normal operations on August 14, 2026.

Thank you for your patience and cooperation during this scheduled system upgrade. You can view more information by visiting our website.

[Visit the Website](#)

You are receiving this email because you filed individual income taxes in Kentucky. This message is the second of four messages you will receive to remind you of our temporary operations pause during the system upgrade. If you also own a business, you will receive a separate email with more information.



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