



KENTUCKY DEPARTMENT OF REVENUE



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MyTaxes is Now Available

The new Business Tax Portal, MyTaxes.ky.gov, is now available. The following taxes can be found in MyTaxes:

Sales & Use, Corporation Income (Corp)/Limited Liability Entity (LLE), Telecom, Withholding, Utilities Gross Receipts License Tax (UGRLT), Non-Resident Withholding (NRWH), Commercial Mobile Radio Service (CMRS), Tire, and Transient.

Your Login Information

If you haven't yet logged into MyTaxes, please use this information to sign in and create a new password. Keep your login details secure. **Do not share or forward this email.** Passwords will expire every 90 days and will need to be reset at that time.

Your username is:

***Note**, you will need to type in your username manually – copy and paste will not work.

Steps to Log In to MyTaxes

As a migrated MyTaxes user, you'll need to complete an extra sign-in step on your first login:

Visit MyTaxes.ky.gov and click the "Log in Now" button.

1. Enter your username and click the "Next" button.
2. When prompted with "Verify it's you..." select Password.
3. Click the "Forgot Password/Not Provided" link.
4. Click "Send me an email" to receive a code to reset your password.
5. In the email, click the reset password link or enter the code on MyTaxes and create a new password.
6. After resetting, click the "Send me an email" button and get a one-time verification code by email or use the "Sign in" button in the email.
7. Enter the code to complete verification and access your dashboard.

You'll find detailed guides in the [MyTaxes Resource Center](#). After this first-time setup, you won't need to click "Forgot Password/Not Provided" again – unless you've forgotten your password – but you will still go through multi-step verification at each login for added security.

The Customer Contact Center is available by phone at [502-764-5555](tel:502-764-5555) or by email at portalhelp@ky.gov.



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TEAM
KENTUCKY
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You can call our Customer Contact Center with questions,
at [502-764-5555](tel:502-764-5555) or email us at portalhelp@ky.gov.

Visit our websites:

[Revenue.ky.gov](https://revenue.ky.gov) | [TaxAnswers.ky.gov](https://taxanswers.ky.gov)

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