

MYTAXES

HOW TO SIGN-IN FOR MIGRATED USERS

DOR User Guide



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Table of Contents

Sign in to your MyTaxes User Account 2

User	Explanation
Migrated Users	Users with OneStop/ Kentucky Online Gateway (KOG), WRAPS, UGRL, and Telecom tax accounts that have been migrated to the new MyTaxes system





Sign in to your MyTaxes User Account

All Migrated Users have received a **MyTaxes Login Information** email from the Kentucky Department of Revenue. To log in to your new **MyTaxes** user account follow the steps below.

1. Navigate to the **Your MyTaxes Login Information** email and open it to receive your MyTaxes Username.

2. Type MyTaxes.ky.gov in your browser and click the **Log in Now** button across from Log In.

3. Type your MyTaxes Username into **Username** field and click the **Next** button.

4. On the next screen select the **Password** button as your verification option.

5. On the **Verify with your password** screen, click the **Forgot Password/ Not Provided** link the first time that you log into MyTaxes.





6. Click the **Send me an email** button to receive a code to reset your password.

7. Verify that you would like to reset your password:
 - a. Navigate to your email and click the **Reset Password** link.

or

- b. Click the Enter a verification code instead button on MyTaxes and enter the code into the MyTaxes Enter Code field. Create a new password to complete the password reset process.

8. Enter your new password into both fields and click the **Reset Password** button to complete the password reset process.

9. To continue signing in, click the **Send me an email** button and navigate to your email to retrieve the one-time verification code email.





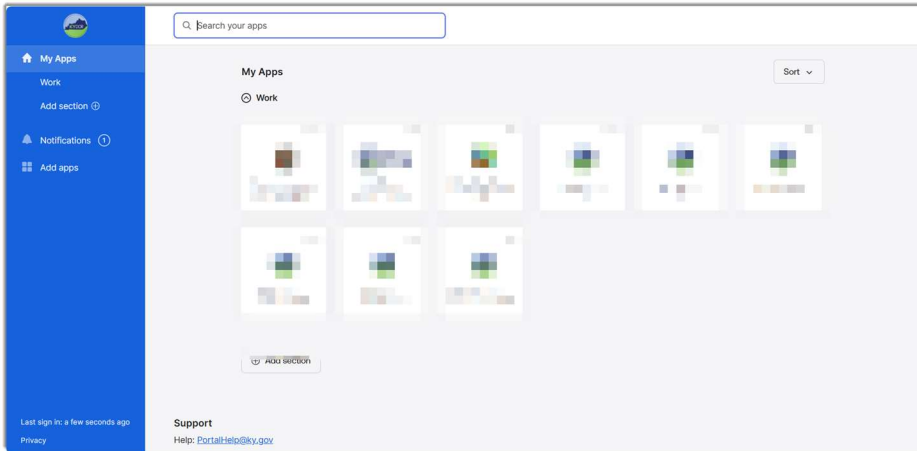
10. Click **Sign In** or Copy and paste the six-digit verification code in the **Enter a verification Code Instead** link on the previous page.



This link expires in 5 minutes.

Can't use the link? Enter a code instead:

The MyTaxes Dashboard Displays.



11. When the MyTaxes dashboard appears, click the **MyTaxes** widget to navigate to your account page.

