HELPFUL HINTS FOR DISABLING POP-UP BLOCKERS

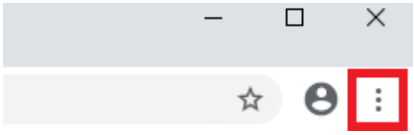
(For Chrome, Explorer, Firefox, and Safari Internet Browsers)

For a Google Chrome internet browser on a computer running Windows:

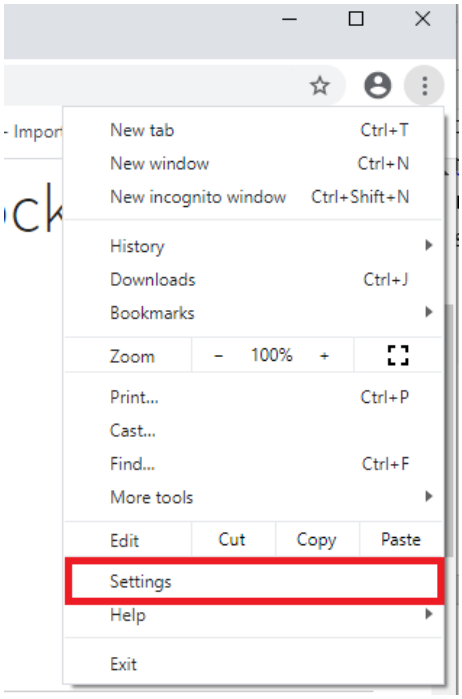
By default, Chrome will notify you when a popup is blocked and give you an option to see it.

To turn off pop-up blockers in Chrome, follow these instructions:

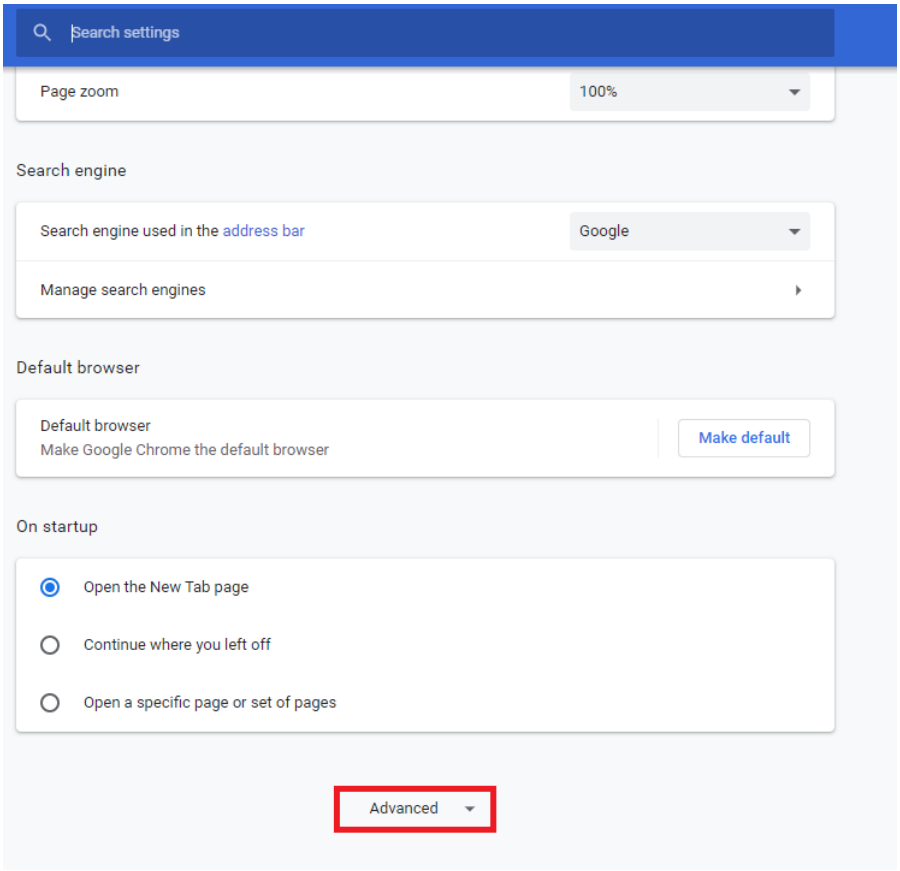
Step 1. Click the customize and control Google Chrome menu (the three dots in the upper right corner of the Google Chrome internet browser).



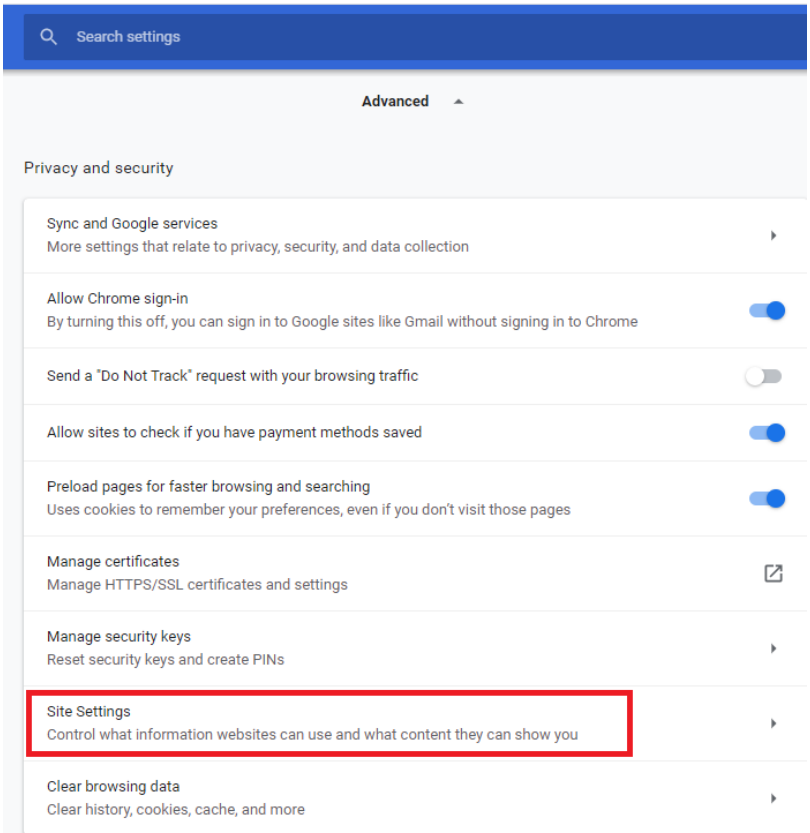
Step 2. Select "Settings" from the drop down menu.



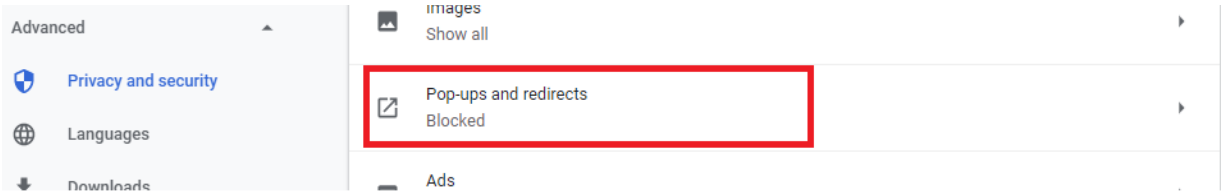
Step 3. Click “Advanced” at the bottom of the Settings main page.



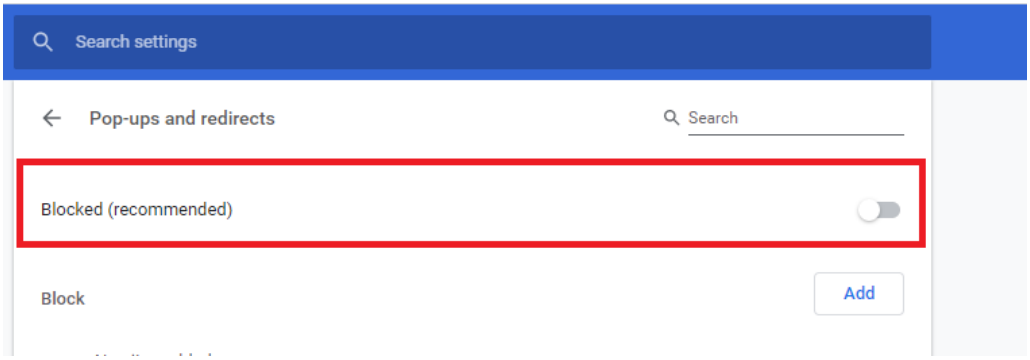
Step 4. Under “Privacy and security,” click the “Site Settings” button.



Step 5. Select “Pop-ups and redirects.”

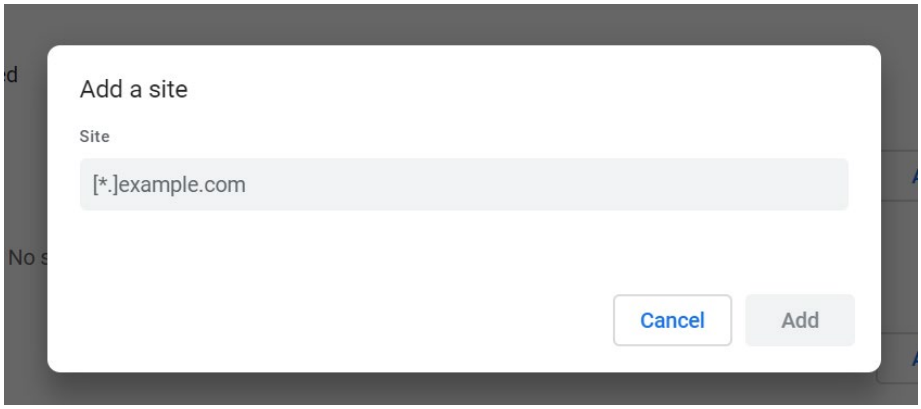


Step 6. To disable the pop-up blocker uncheck or switch off the “Blocked (recommended)” box.



Step 7. To disable the pop-up blocker or switch off the blocked for just revenue websites.

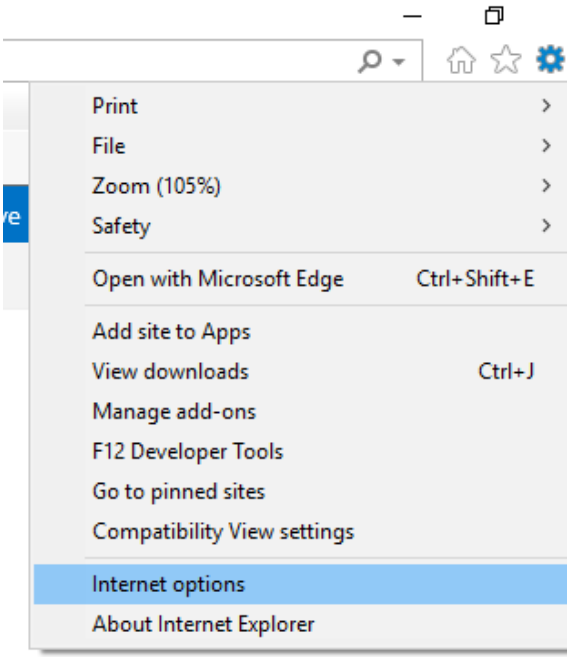
- Click on “Add” and this screen will appear:



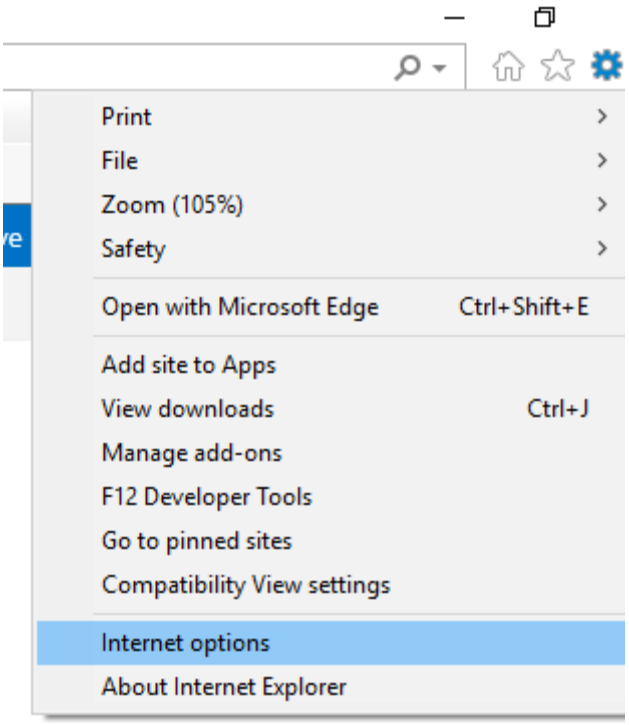
- Add [*.]dor.ky.gov and click “**Add**.”

For Internet Explorer 10 and above:

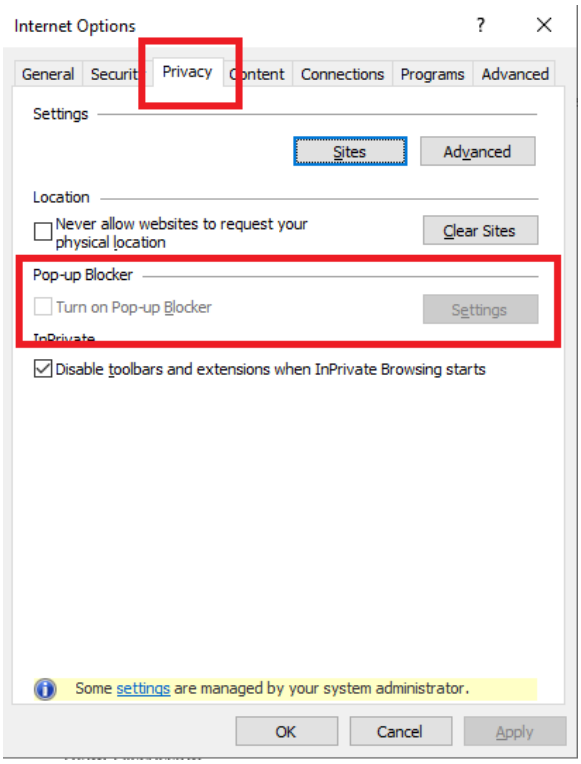
Step 1. Click the GEAR icon on the upper right corner of the Internet Explorer internet browser.



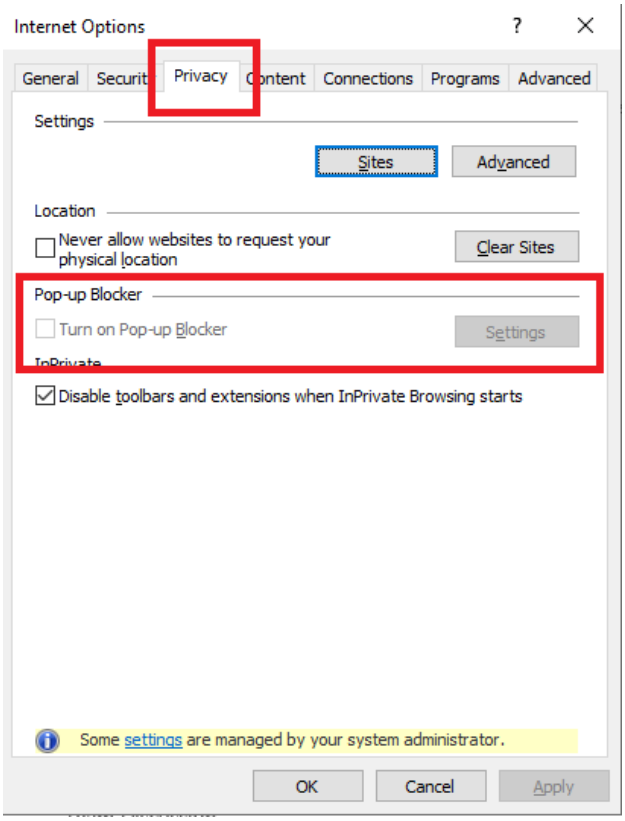
Step 2. Select "Internet options."



Step 3. Select the “Privacy” tab.



Step 4. Uncheck “Turn on Pop-up Blocker” to disable the pop-up blocker.

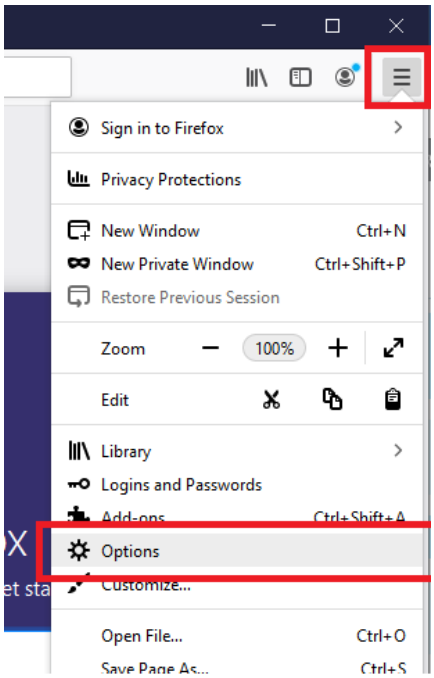


Step 5. Click the “Settings” button to disable pop-up blockers for specific sites. In the address of website to allow section please enter ***.dor.ky.gov** and click on the “Add” button.

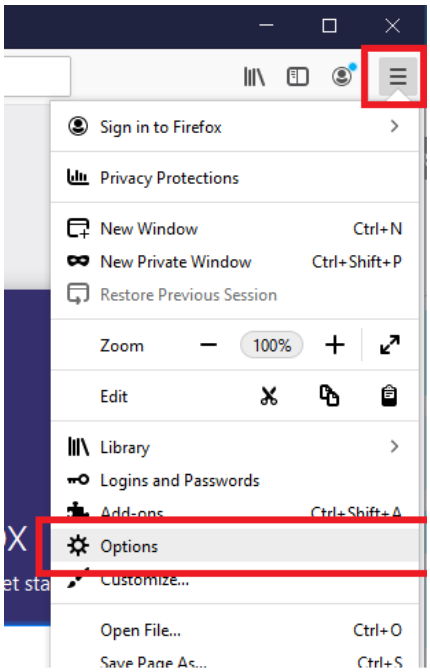
Step 6. Click “OK.”

For a Mozilla Firefox internet browser on a computer running Windows:

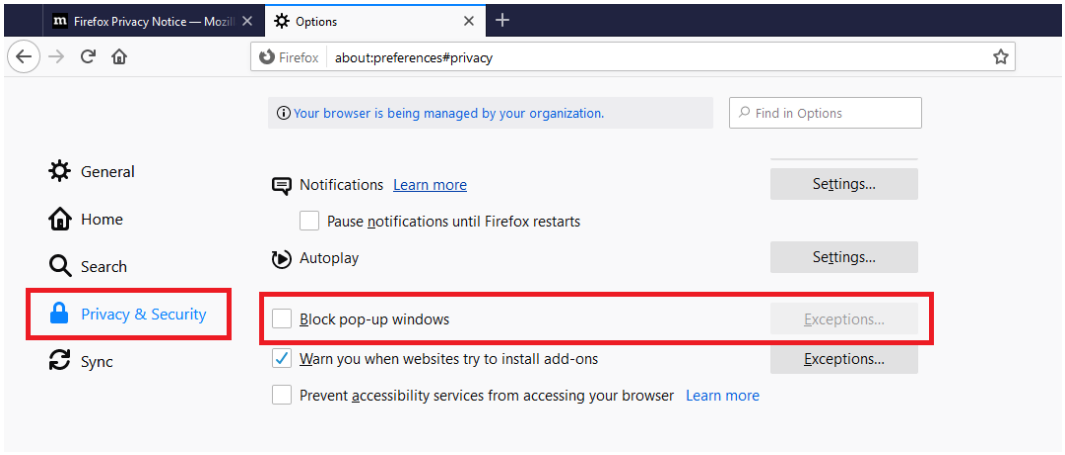
Step 1. Select the three horizontal bars in the upper right corner of the browser.



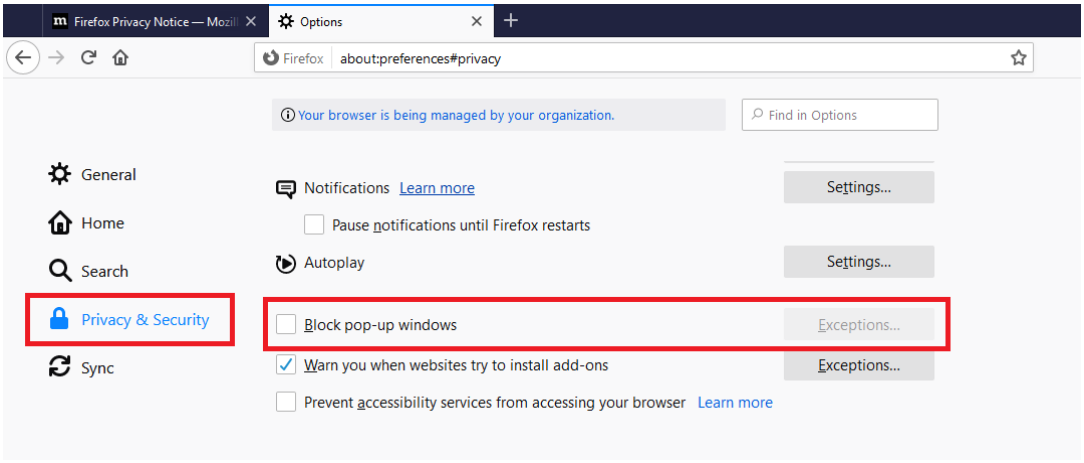
Step 2. Select "Options."



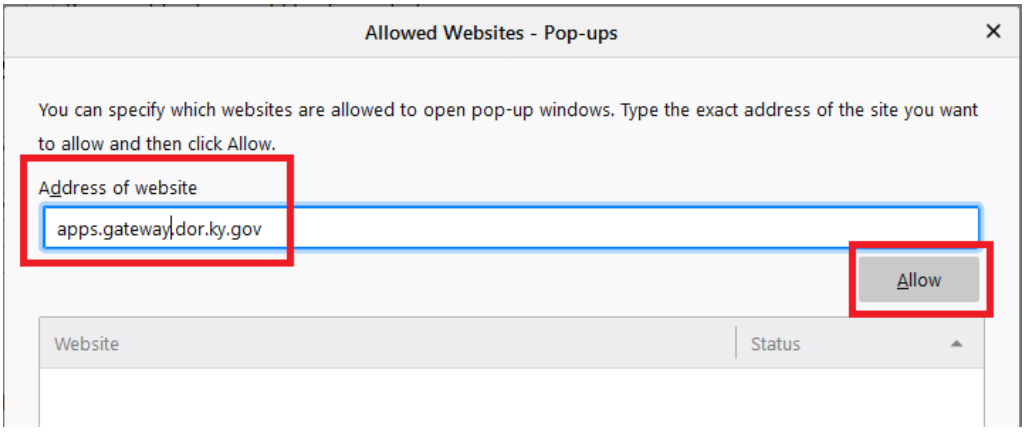
Step 3. Select the “Privacy & Security” tab.



Step 4. To disable the pop-up blocker, uncheck the “Block pop-up windows” box below Permissions.



Step 5. To allow specific pop-ups, click “Exceptions” and enter the URL **apps.gateway.dor.ky.gov** in the :Address of the website” section and click on the “Allow” button.

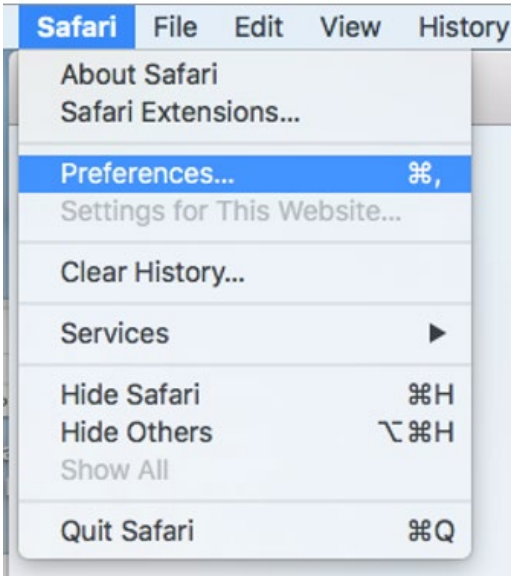


Step 6. Close the window.

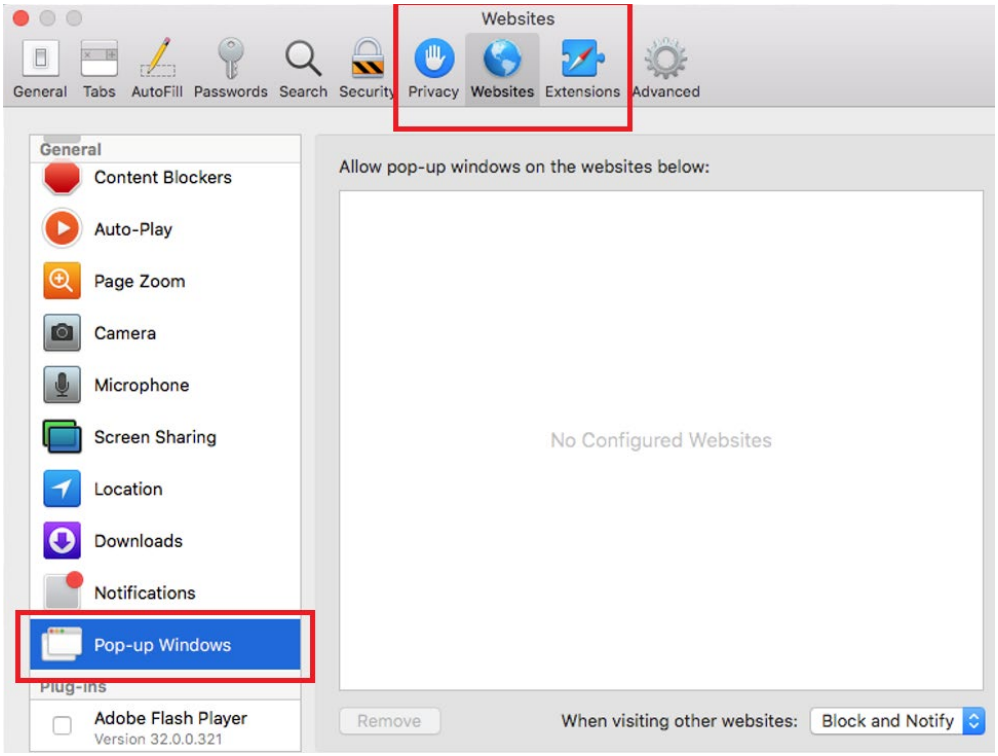
Step 7. Click “OK.”

For a Safari internet browser on a Mac computer:

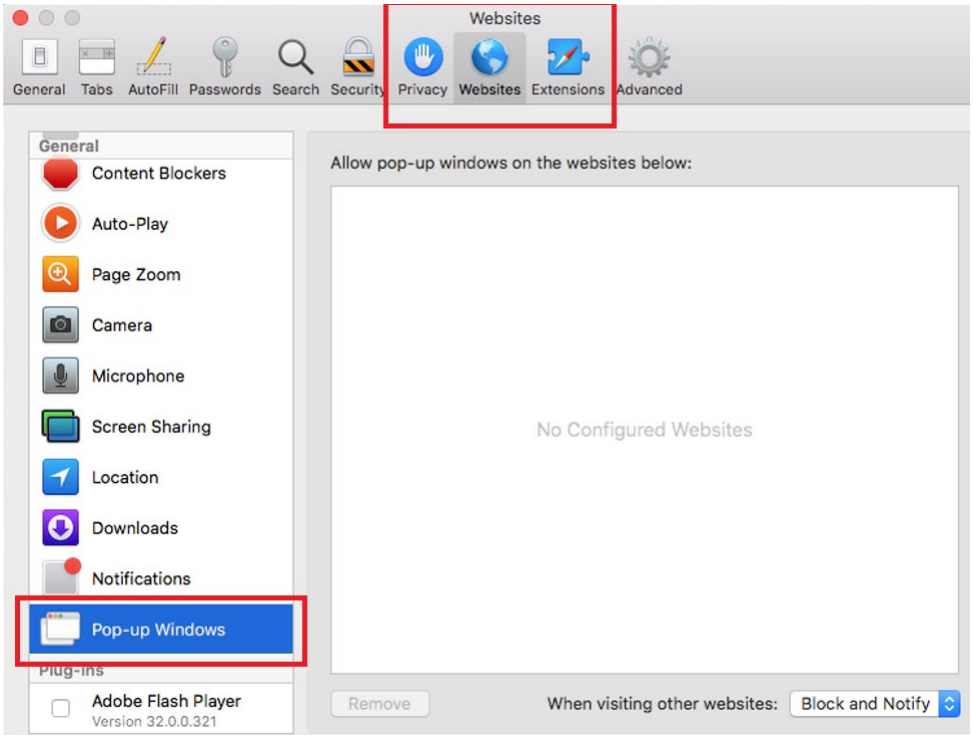
Step 1. From the Safari menu, select “Preferences.”



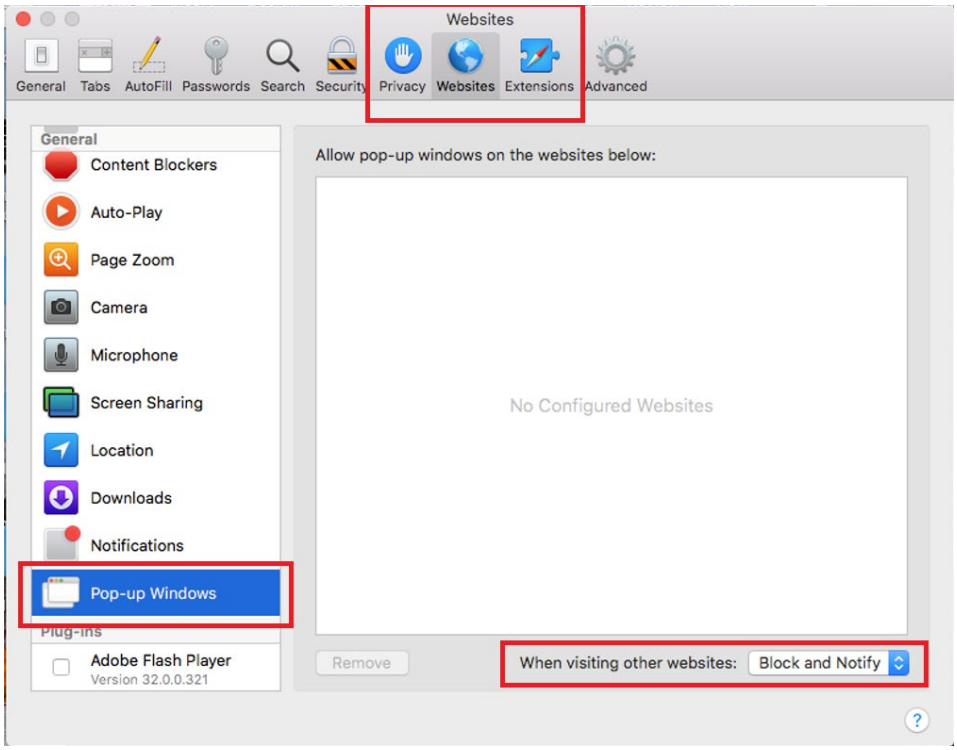
Step 2. Click “Websites” at the top of the window.



Step 3. Select “Pop-up Windows.”



Step 4. To disable the pop-up blocker select **Allow** next to “When visiting other websites.”



Step 5. To allow specific pop-ups, navigate to the web page, follow steps 1-3 and then select **Allow** next to the name of the site.